



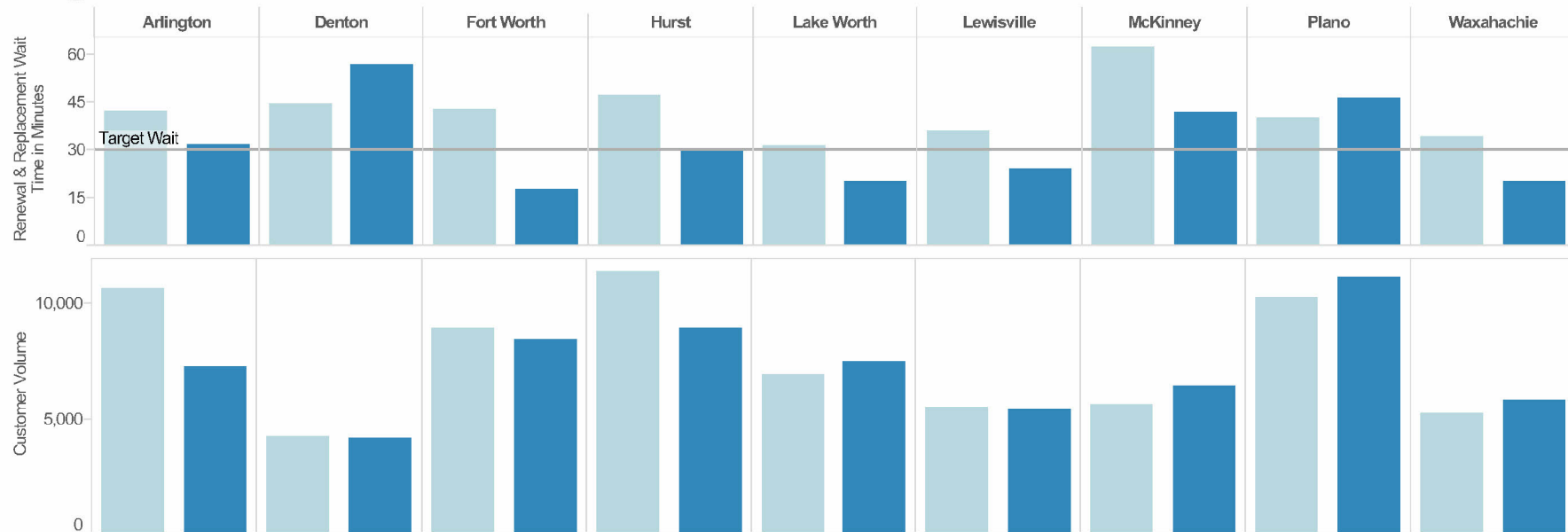
## Driver License Regional Monthly Review

Region 1B: Fort Worth Area

June 2013

Year  
 2012 2013

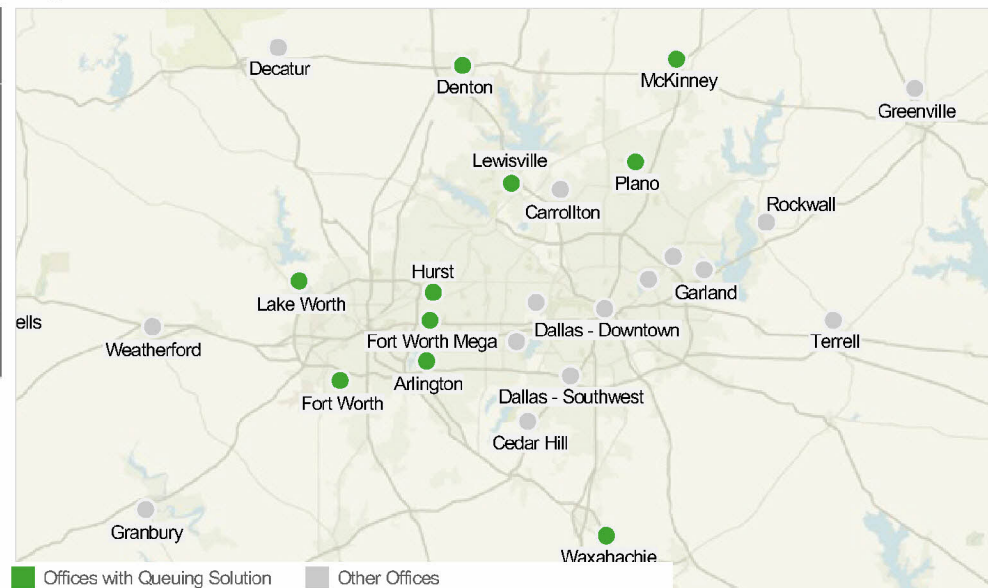
## Average Waits and Customer Volume



## Performance by Transaction Type

| OfficeName | Customer Volume |           |             | Avg. Wait Time in Minutes |           |             |
|------------|-----------------|-----------|-------------|---------------------------|-----------|-------------|
|            | Replace & Renew | Originals | Other Types | Replace & Renew           | Originals | Other Types |
| Arlington  | 3,180           | 1,451     | 2,620       | 32                        | 43        | 33          |
| Denton     | 1,935           | 948       | 1,267       | 57                        | 72        | 46          |
| Fort Worth | 3,967           | 2,060     | 2,427       | 18                        | 26        | 42          |
| Hurst      | 4,668           | 2,092     | 2,199       | 30                        | 36        | 42          |
| Lake Worth | 3,240           | 1,483     | 2,745       | 20                        | 30        | 34          |
| Lewisville | 2,481           | 1,159     | 1,811       | 24                        | 37        | 23          |
| McKinney   | 3,012           | 1,895     | 1,532       | 42                        | 56        | 30          |
| Plano      | 4,410           | 2,233     | 4,521       | 47                        | 70        | 37          |
| Waxahachie | 1,634           | 875       | 3,268       | 20                        | 33        | 23          |

## Regional Map



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